



NCDMVA NCServes Utilization Report

12 Month Overview

July 1, 2023 - June 30, 2024

Prepared for:



VETERANS
SERVICES OF THE CAROLINAS

A Division of

VETERANS
BRIDGE HOME

NCDMVA

NCDMVA offices have sent 90 referrals to NCServes in the past 12 months and received 71 Referrals from NCServes..

NCDMVA Office	12 month sent	12 month received
NCDMVA Mecklenburg and Catawba County	0	0
NCDMVA Piedmont	0	0
NCDMVA Metrolina	0	0
NCDMVA Statesville	1	1
NCDMVA Mountain Region	0	0
NCDMVA Fayetteville State Veterans Home	0	0
NCDMVA Fayetteville	0	0
NCDMVA Central Region	0	0
NCDMVA Durham	0	0
NCDMVA Canton	0	0
NCDMVA Coastal Region	0	0
NCDMVA Kinston Veteran Service Center	29	66
NCDMVA Greenville Veteran Service Center	41	23
NCDMVA Elizabeth City	0	0

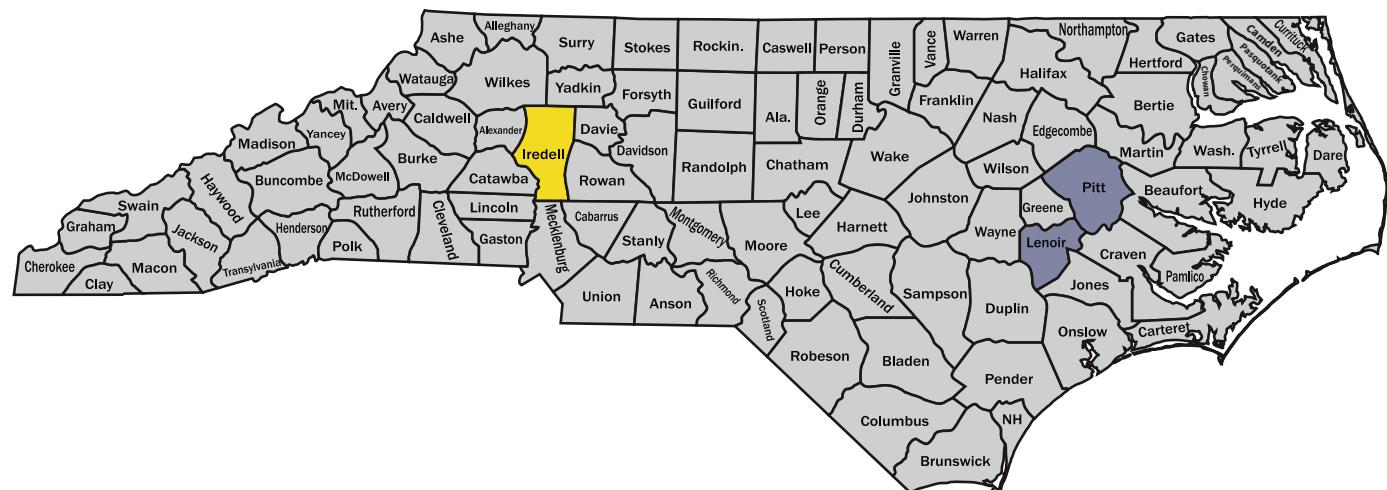
County

County offices have sent 781 referrals in the last 12 months, and received 770 referrals.

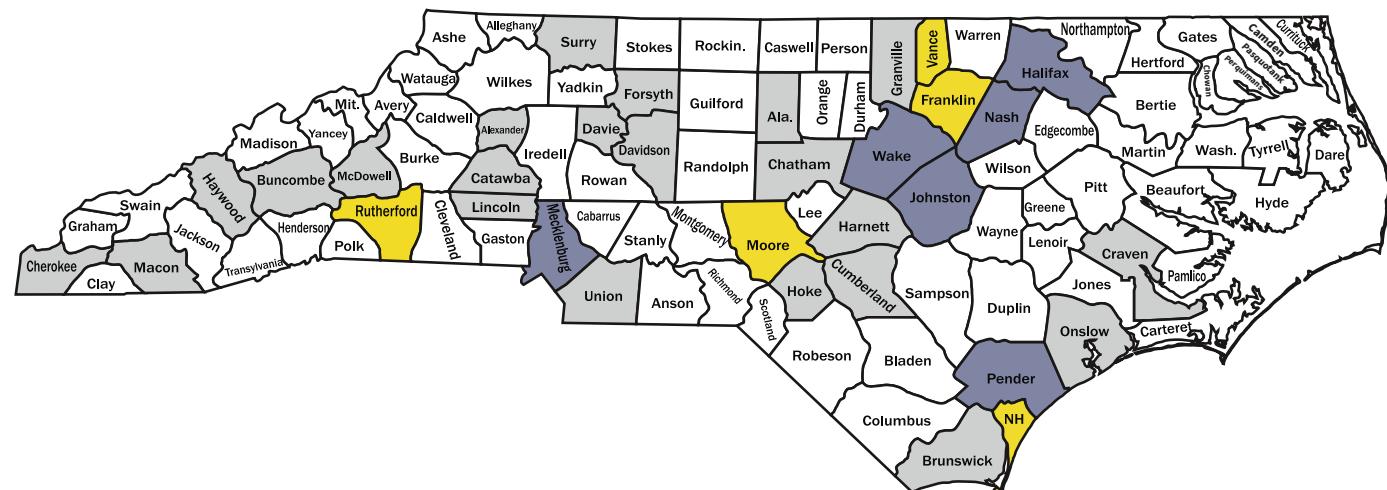
County Office	12 month sent	12 month received
Union County Veterans Service Office	0	7
Mecklenburg County Veteran Services	404	264
Lincoln County Veterans Services	0	3
Davie County Veterans Services	0	0
Catawba County Veterans Service Office	2	13
Randolph County Veteran Services	8	13
Forsyth County Veteran Service Office	0	17
Alexander County Veteran Service Office	6	3
Moore County Veterans Office	12	16
Rutherford County Veteran Services	1	2
Hoke County Veteran Services	0	7
Chatham County Veterans Service Office	0	3
Surry County Veterans Service Office	0	2
Alamance County Veteran Services	52	9
McDowell County Senior Center	0	0
Cumberland County Veterans Services	0	46
Harnett County Veterans Office	0	8
Buncombe County Veterans Service Office	8	81
Wake County Veterans Services Office	79	67
Granville County Veterans Service Office	0	1
Haywood County Veterans Services	0	31
Franklin County Veterans Services	9	2
Vance County Veterans Service Office	2	2
Nash County Veteran Service Office	70	8
Brunswick County Veterans Services	0	1
Macon County Veteran Services	0	11
Wilmington Veteran Service Center	16	4
Onslow County Veteran Services	0	42
Craven County Veterans Office	0	9
New Hanover Veteran Services	6	7
Halifax County Veterans Service Office	10	1
Cherokee County Veterans Service Office	0	5
Johnston County Veterans Services	71	3
Buncombe County Government	8	81
Pender County Veteran Services Office	17	1

Referrals Sent Coverage Maps

NCDMVA



County



Not enrolled in NCserves

0 referrals sent in the past 12 months

Low quantity of referrals sent in the past 12 months

High volume of referrals sent in the past 12 months

Veterans Journey



Veteran service officers
identified 71 additional needs for
Veterans receiving their services,
and referred them to the
NCserves coordination center.



Referrals are then sent to NCserves
care coordinators who then conduct a
biopsychosocial assessment to identify
any additional or co-occurring needs.



Housing

Top 3 co-occurring:
Food
Utilities
Transportation



Food

Top 3 co-occurring:
Housing
Utilities
Income



Transportation

Top 3 co-occurring:
Food
Housing
Utilities



Employment

Top 3 co-occurring:
Food
Housing
Clothing and
Household Goods



Utilities

Top 3 co-occurring:
Food
Housing
Utilities

The following are the **top five needs**
referred by NCDMVA followed by their
top 3 co-occurring needs

